

## Revenue Cycle Management

With over 20 years of RCM experience, Pinnacle Healthcare Revenue Solutions (PHRS) is the resource for your revenue cycle needs. Our focus is to be your partner and elevate the performance of your revenue cycle process.

### Our team can improve your in-house operation through

- Full workflow review
- Patient intake process to reduce avoidable denials
- Assess work queue design for accounts receivable follow up
- Benchmark performance
- Benchmark staffing levels
- Establish key performance indicators (KPIs)
- Establish dashboards of performance

### If you are considering outsourcing your RCM

Or are considering outsourcing your billing, are having difficulty finding and retaining qualified staff, or considering an outsourced option, PHRS will exceed your expectations. We provide consistent and predictable performance that is necessary to plan your cash flow and focus on caring for your patients.

### What distinguishes PHRS from other RCM companies?

Our partnership with you is what sets PHRS apart. PHRS is not just a billing service. We use processes we have developed to drive success in revenue cycle and deliver outstanding financial results. These processes are critical success factors in our solution.

### What drives an executive decision for change?

- The difficulty associated with finding and retaining qualified RCM Staff
- Cost of employing staff continues to outpace efficiencies
- Cost of space and technology to support RCM staff continues to escalate
- Your RCM staff's ability to advance in their professional career is greater with PHRS

*"With the goal of improving our processes and restructuring our revenue cycle department, DNA reached out to Pinnacle Healthcare Revenue Solutions.*

*They brought in a group of impressive professionals with significant expertise and worked as a team to deliver positive results to our practice in a short time."*

- Ruben Velez, MD, Dallas, TX

*"Pinnacle Healthcare Revenue Solutions improved our profitability by improving our insurance contracts, regular meetings to optimize our medical billing and coding procedures, and providing advice. Customer service is great. All phone calls are returned and our questions are answered. So happy we switched to PHRS."*

- Scott Cornell, MD, Louisville, KY