

Veronica O. Hodges, MA, CPC, CBCS
Consultant

Veronica joined Pinnacle with a strong background in Coding and Healthcare instruction, as well as extensive coding and audit experience. Veronica has taught Medical Billing and Insurance, Healthcare Management and Medical Terminology for several learning institutions such as Rowan-Cabarrus Community College and Herzing University. She has conducted numerous E/M coding training courses for providers along with several coding courses for prospective coders. She also has helped with the planning, development, and maintenance of coding program curriculum.

Veronica has worked as a coding auditor and lead auditor where she performed weekly quality assurance assessments, conducted weekly meetings with coders to discuss findings and worked closely with leadership to present clients with timely and accurate material. Veronica is a former E/M Auditor and Practice Manager for a large hospital system in Charlotte, NC. She also has lengthy experience with a variety of coding specialties such as neonatal critical care, pediatrics, family practice, internal medicine, cardiology, neurology, psychiatric services and endocrinology.

Veronica holds a Bachelor of Science in Health Care Management from Lander University and a Master of Arts in Health Services Management from Webster University. She is credentialed through the American Academy of Professional Coders as a Certified Professional Coder (“CPC”). She also holds a certification as a Certified Billing and Coding Specialist through the National Healthcareer Association (“NHA”). Additionally, Veronica has an American Health and Safety approved training center where she teaches Basic Life Support (“BLS – CPR”) and First Aid.

Professional Designations and Affiliations:

- Certified Professional Coder, American Academy of Professional Coders
- Program Evaluator, Accrediting Bureau of Health Education Schools
- Subject Matter Expert – Healthcare Management, Rasmussen College
- CPR and First Aid Instructor, American Safety and Health Institute

Education:

- Master of Arts in Health Services Management, Webster University, Columbia, South Carolina
- Bachelor of Science in Health Care Management, Lander University, Greenwood, South Carolina