

Tiffany Spencer, CPC, CPMA, CEMC, CHONC
Senior Consultant

Tiffany brings over 15 years of healthcare systems support with expertise in coding support and physician compliance. She has wide-ranging experience which includes extensive knowledge in coding as well as physician and staff education. Tiffany started her career in patient accounting and was promoted to Senior Coding Consultant where she coordinated and taught after-hour coding classes, performed chart reviews focused on revenue enhancement, maintained a vast knowledge of governmental regulations, as well as commercial payer guidelines. She obtained multi-specialty experience with extensive knowledge in oncology coding including infusion administration.

Tiffany went on to become a supervisor of coding support where she focused on reviewing pertinent data to identify areas for revenue enhancement as well as look for outliers or trends that needed to be addressed. She worked with faculty/hospital-based physician practices as well as freestanding physician practices. Tiffany provided education to physicians and created presentations for monthly videoconferences which focused on different coding topics.

Most recently, she was an auditor/educator III in corporate compliance with Carolinas Healthcare System ("CHS"). She was heavily involved in Encompass (EPIC) system design and implementation for CHS. Tiffany engaged in troubleshooting complex challenges and recommending solutions as well as building charge review rules, edits and claim logic in Encompass.

Professional Designations and Affiliations:

- Certified Professional Coder
- Certified Professional Medical Auditor
- Certified Evaluation and Management Coder
- Certified Hematology and Oncology Coder