

Connie Tomshack
Senior Consultant

Connie is an experienced healthcare professional with nearly 25 years of experience in skilled nursing and long-term care facility planning and management. She has performed services for long term care facilities in both an administrative and business / financial capacity. Connie specializes in Medicare billing and assisting clients in maximizing revenues and resolving issues with aged accounts. She has planned and managed operations and finances for several large skilled nursing facilities, while monitoring financial reports and implementing corrective actions to maintain budgetary compliance.

Ms. Tomshack is an owner of Brooke Healthcare Consultants, LLC, where she serves as a Medicare, Medicaid and third party billing consultant. In this role, she consults with several electronic medical record software companies and serves as the billing consultant for independent facilities throughout the state of West Virginia. Ms. Tomshack has played a critical role in the development of AR and billing modules, as well as the Resident Trust module for a software company that is strictly for LTC facilities. She developed MDS, medical records and UB-92 audits to assist facilities in meeting corporate compliance. She has also assisted facilities in obtaining Medicare certification and has trained staff in all aspects of certification, documentation and reimbursement for skilled services. She has also trained and monitored business office staff for regulatory compliance in patient trust, Medicare and Medicaid billing.

In a previous role with HealthSouth Mountain View Regional Hospital, Ms. Tomshack served as the Central Business Office Director. In this position she was responsible for managing and directing a staff of twelve patient account representatives for eight inpatient rehabilitation hospitals. She prepared and implemented decision making management reports. During this time, she was instrumental in reducing the overall AR aging by 23%, achieving the goal of reducing the AR aging days to the lowest in the history of this centralized business office.

She provides on-line and on-site computer training for EMR and played an instrumental role in providing billing and patient data management software training. She also conducts Medicare seminars in regard to billing regulations.

Professional Designations and Affiliations:

- WV Administrator License
- Certificate Degree in Computer Operations

Education:

- Bachelor of Science, Business Administration, West Liberty State College, West Liberty, WV
- Associate of Science, Accounting, W. V. Northern Community College, Weirton, WV
- Associate of Science, Business Administration, W. V. Northern Community College, Weirton, WV