


We'll see you in Las Vegas . . .

Pinnacle is proud to sponsor the

SCCE 17TH ANNUAL COMPLIANCE & ETHICS INSTITUTE



October 21 – 24, 2018
Caesars Palace, Las Vegas



With seven consulting divisions, six affiliated companies and experienced professionals nationwide, Pinnacle is a trusted advisor to a wide variety of healthcare clients located throughout the country.

Pinnacle works with hospitals, health systems, ambulatory surgery centers, physician groups, law firms and other healthcare organizations. Our team consists of experts in the areas of compliance, compensation, valuation, strategy, finance, risk mitigation and operations. Working in collaboration with our clients, we drive enhanced clinical and business performance.

PINNACLE PROFESSIONAL TEAM PRESENTING . . .

Featured Presentation:

THE GREAT INTERNAL AUDIT & COMPLIANCE MYSTERY



Kelly Loya, CPHT, CPC-I, CHC, CRMA – Associate Partner

Kelly brings 25 years of administrative, operational and clinical experience in the health care field. With over 12 years serving in a consulting role, Kelly has leveraged her past experience in coding/billing, pharmacy, first responder and nursing studies to provide a solid foundation on which to tackle complex issues for clients. Kelly assists clients in identifying strategic solutions by targeting: project parameters to identify risk, opportunities for improved compliance with government payor requirements and operational efficiencies. She performs quality assurance and audit functions for a wide range of providers. Her diverse skills are often utilized in comprehensive assessment projects involving pharmacy billing and operations, durable medical equipment, ambulance services, physician and hospital outpatient charging concepts.



Kristen Taylor, CPC, CHC – Associate Partner

Kristen brings over 20 years of experience in coding, revenue cycle processes and compliance for physician and hospital reimbursement models. She conducts operational assessments, attorney-client privileged investigations for billing and reimbursement anomalies applicable to her expertise, coding reviews and provider/coder education. Prior to consulting, Kristen managed the ancillary and surgical (OR) coding and billing staff for the departments of pathology and laboratory medicine, anesthesia, certified registered nurse anesthetist, diagnostic and interventional radiology services rendered within the facility and procedures performed in the OR suite for all surgical departments. Kristen is a Certified Professional Coder with the American Academy of Professional Coders (AAPC) and Certified in Healthcare Compliance with the Health Care Compliance Association (HCCA).

PINNACLE PROFESSIONAL TEAM ATTENDING . . .



Charles Brown – Director

Charles brings nearly 20 years of healthcare sales and management experience to the Pinnacle leadership team, focusing primarily on client relations and new business development. Given Pinnacle's tremendous growth the past several years, his guidance will allow us to more effectively communicate, market and align our vast resources and talent diversity with the unique needs of our clients. In addition to business development, Charles is responsible for client satisfaction and retention, ensuring that our custom approach to client solutions remains at the forefront as Pinnacle continues to expand. Given his proven track record in healthcare sales, as well as oversight/management of successful sales departments/teams, he is a true client advocate and champion, as well as a mentor and guide to our internal team.



Valerie Ivy Fitzgerald – Associate Consultant Administrator

Valerie brings more than 20 years' experience in operational excellence to Pinnacle. Her experience includes executive administrative support with revenue cycle, valuation, compliance, reimbursement/advisory, coding and auditing services. Valerie's broad understanding of the healthcare industry and extensive coding knowledge elevates the collective expertise of our team. This is further complimented by the exceptional customer service she delivers and her proficiency with invoicing and accounts receivables. Valerie's experience prior to Pinnacle includes human resource administration, payroll, IT, billing and accounts receivables where she efficiency and accuracy managed processes, workflow and staff.

Call us at (303) 801-0111 or visit us online at AskPHC.com to learn how Pinnacle can provide the expertise and resources you need